

February 9, 2010

## **TOYOTA RECALLS LIMITED 2010 MODELS OF PRIUS AND LEXUS HS250**

### ***RECALL AFFECTS ABOUT 460 CARS SOLD IN HAWAII; NO REPORTS OF ACCIDENTS INVOLVING RECALLED VEHICLES***

Servco Pacific Inc. (Servco) today reported the cars named in recalls by Toyota Motor Company affects about 460 vehicles sold in Hawaii. The models are the third generation 2010 Prius and Lexus HS250.

The 2010 Prius and Lexus HS250 are being recalled to adjust the brake system.

Mark Fukunaga, Chairman and CEO of Servco, said Toyota engineers have investigated complaints about the brake and developed a software update for the 2010 Prius. Engineers are working on a separate software update for the Lexus HS250.

“It is not a brake failure,” he said, “but drivers felt the brakes did not feel right, especially on rough or icy roads.”

Fukunaga said the recall affects only the 2010 Prius and Lexus HS250. In Hawaii, 410 Prius and 53 Lexus HS250 were sold. Servco said models currently on the lot will have the necessary software installed before sale.

There are no known reports of injury or accidents in Hawaii involving Prius or HS250 vehicles due to this brake issue. Servco will be contacting customers to schedule repairs at the nearest Toyota or Lexus service center or dealer.

Today’s recall is separate from the sticking gas pedal recall that affects certain Toyota models. That recall affects 8,000 vehicles in Hawaii. All Toyota dealers and service centers in the state have extended their hours of operation to repair the vehicles as quickly as possible.

Said Fukunaga, “We apologize for the inconvenience these recalls have caused our customers. The safety of our customers is our most important concern, and we will work quickly to ensure the Lexus and Toyota vehicles they drive meet our highest standards.” Fukunaga also encouraged Lexus and Toyota owners affected by this recall to contact their dealership with any questions or concerns, or to schedule an appointment for the repair.

Toyota/Lexus customers can also call 839-CARE (2273) to schedule an appointment when the software updates are available. Customers on the outer island should call 1-888-272-5515 (toll free). Information is also posted on the website [Toyota-Hawaii.com](http://Toyota-Hawaii.com).

Servco is also monitoring national reports about possible steering problems in 2009 and 2010 Toyota Corollas. Federal officials have received 80 complaints, none of them locally. Toyota today also announced a voluntary recall involving a limited number of 2010 four cylinder Camry sedans because of a possible brake fluid leak. Servco said it has sold three sedans and those owners are being notified to bring their vehicles in for inspection.