

February 19, 2010

STATUS OF TOYOTA VEHICLE REPAIRS ON STICKING ACCELERATOR PEDALS:

Repairs installed in 40% of recalled vehicles in Hawaii

Servco Pacific Inc. (Servco) today announced that over 3,000 vehicles with potential sticking gas pedals have been repaired.

“We are grateful our customers responded quickly to our calls to schedule appointments,” said Mark Fukunaga, Chairman and CEO of Servco.

He said technicians completed repairs on up to 200 vehicles per day, totaling about 40% of the 8,000 recalled models in Hawaii. With the Mapunapuna service center open around-the-clock, and all Toyota dealers and service centers statewide extending their hours of operation, Fukunaga said most customers were able to get same-day service.

“Because we had excess capacity during the 24-hour cycle, we were also able to repair new vehicles that were still in dealers’ inventory,” said Fukunaga.

The expedited schedule allows Toyota dealers to put recalled vehicles back onto dealership lots.

“Customers can now buy the affected models with the assurance that the potential problem of sticking gas pedals is no longer a safety issue,” said Fukunaga.

The nationwide recall affected 2.3 million vehicles of some of Toyota’s most popular models, because of rare instances of sticking gas pedals. There have been no confirmed reports of accidents or injuries in Hawaii involving the recalled vehicles.

Customers can call 839-2273 to schedule an appointment. Customers on the outer island should call 1-888-272-5515 (toll free). Information is also posted on the website Toyota-Hawaii.com.

Toyota is also investigating complaints about steering problems with a limited number of 2009 and 2010 Corollas with 1.8 liter engines. There have been no complaints in Hawaii.